



SAVONLINNA CITY LIBRARY JOELI

SERVICES IN FINNISH PUBLIC LIBRARIES

30th of June 2017

Savonlinna City Library Joeli

- Opened in september 2013
- Designed by architectural office Heikkinen-Komonen, Helsinki
- Chief architect Markku Puumala, interior design Karola Sahi
- General contractor Lemminkäinen Ltd.
- Total costs 7 800 000 €, incl. planning, building and furnishing
- Main materials concrete and wood, outer walls Siberian larch
- Large net of steel, aluminium figures depicting region Savo and Lakeland Saimaa
- Easy access for everyone
- Name after local writer Joel Lehtonen (1881-1934)
- Joeli + 3 branch libraries + mobile library
- Visiting hours mon – thu 10-19, fri 10-17, (sat 10-15)
- www.savonlinna.fi/kirjasto

Spaces in Joeli

- Area of the public spaces 2600m², total area about 3400 m²
- Four sections on two floors:
 - * adult department + storage + silent room + local history collection
 - * department for children and youth + game room + meeting room
 - * music department + music room
 - * news area + café + exhibition area + conference room
- Third balcony floor: offices etc.
- Garage of mobile library

- Population of Savonlinna city 36 000 inhabitants

What can I do in Joeli?

- Read books (fiction/non-fiction, paper/e-books) and magazines (paper and e-)
- Lend books, audio books, magazines, music CD:s, films, board games, objects
- Buy old books
- Study and work, use information services
- Copy, print, scan and fax
- Listen to and **make** music
- Visit or **organize** an art exhibition
- Meet friends
- Have a cup of coffee or tea
- Play board games and console games
- Digitize video tapes, vinyl records or audio cassettes
- Do genealogy
- Take part to or **organize** an literary evening, a book talk, a concert, a training session, a meeting, a story time event or other happening
- Visit library also on-line! (homepages, e-library, Facebook)

Modern technology in Joeli

- Borrowing and giving back material automatically (3 + 1)
- Public computers for searching for materials (3)
- Public computers (11), laptops (2) and tablets (2)
- Wireless internet
- Multipurpose copy machine: copying, printing, scanning, faxing
- Digitizing and genealogy equipment
- Game console WiiU
- We DON'T have 3D-printing equipment!

→ JOELI A LIVING ROOM FOR ALL CITIZENS – ALL SOCIAL, CULTURAL AND AGE GROUPS!

History of Finnish Public Library

- Long and strong!
- 1700th and 1800th century: reading circles set up small collections of books (paid)
- 1794 first public library in Vaasa, on the west coast of Finland
- 1900th century: educated people, students, labor movement and later other communities set up small collections of books for common people (free of charge)
- Since 1921 subsidy
- 1928 the first Library Act: public library got basic status, essential part of Finnish education system, free of charge for all people
- 1961, 1998, **2017** further Library Acts: every municipality is responsible for organizing library operations in its own area + active citizenship, diversity, multiculturalism
- Constitution law 2000: human rights

Codes and guidelines

- Ministry of Education and Culture
- Regional State Administrative Agencies (Aluehallintokeskus)
- Association of Finnish Local and Regional Authorities (Kuntaliitto)
- Library Association (Kirjastoseura): international co-operation
- **Council for Public Libraries: The Way Forward for Public Libraries 2016-2020**

<http://www.kirjastot.fi/sites/default/files/content/yleisten-kirjastojen-suunta-2016-2020-web-en.pdf>

Values of Finnish Public Library

* Reflect human rights *

- Equality
- Responsibility
- Sense of community
- Courage
- Freedom of speech



What should we do? (from the strategy 2016-2020)

- * *Keep libraries free of charge*
- * *Keep different kinds of libraries alive (branch, mobile, self-service, patient, school..)*
- * *Ensure that library is a safe environment for different social, cultural and age groups*
- * *Choose reliable and quality material*
- * *Highlight alternative materials*
- * *Provide access to e-collections*
- * *Provide actively interlibrary loan service and group visits / user trainings (electronic reading skills = civic skills!)*
- * *Utilize and provide national (on-line) services →*
- * *Provide space for participation and everything that is legal*
- * *Bring citizens to participate in planning and producing services*
- * *Organize events together with partners*
- * *Introduce and take library services outside the library space and on-line*
- * *Be active and open-minded to experiment new services, modern technology and utilize ones and other experts´ all know-how*

Challenges (from the strategy 2016-2020)

- *Fewer citizens are interested in longer texts: Literacy is getting weaker*
- *English as a preferred language in media*
- *A lot of material is published, not easy to recognize quality material*
- *All in all digitalization is very challenging for many people (public services online!)*

- *Weak economic situation in municipalities → inadequate resources and education of library staff*
- *Number of municipalities decrease → population and services centralize in (big) cities*
- *Loneliness and gap between different social groups increases*

Co-operation

- with other branches in municipality : citizens can use other municipal services in library space / in Joeli: cultural services moved to Joeli + project with social services
- with local schools and other academies: concerts with music academy, art exhibitions with art school, annual happening for children with UEF students
<https://www.thinglink.com/video/917855651315580931> (virtual library by pupils)
- with different associations: literary and cultural evenings with "friendship societies", health and information evenings with health organizations (heart, back, cancer)
- with commercial companies?
- Joint-use libraries: Lumme libraries in Savo region + KOHA software →

Case: Lumme-libraries

- Joint-use library in Savo region since 2015
- *lumme* ' water lily'
- 29 libraries
- Part of Koha-family!
- One database since 2017, one library card is coming
- Libraries are independent but co-operation is close
- The same fees and reservation queues
- Material transport twice a week by post
- Co-operation in for example cataloguing and circulating know-how (book talk)

Case: KOHA

- The first free and open-source Integrated Library System: <https://koha-community.org/>
- Developed in New Zealand, for maori society since 2000 (*koha* 'present')
- Worldwide project, gone through several up-dates, the development goes on
- In Finland 6 joint-use libraries, over 100 libraries use Koha

- management by Koha-Suomi Inc.
- * Owned by municipalities
- * Non-profit principle
- * 3 system developers + managing director virpi.launonen@mikkeli.fi + product manager
- * Small organization, no office

Some national (online) services

- www.libraries.fi : portal for national services and information about libraries
- www.kirjasampo.fi : literary online for fiction
- **Multilingual Library**
http://www.helmet.fi/ruRU/Bibliotechnye_uslugi/Mnogoiazycznaia_biblioteka
- **Russian Library**
http://www.helmet.fi/ru-RU/Bibliotechnye_uslugi/Ruskoiazycznaia_biblioteka
- **Celia-library** for visually handicapped <https://www.celia.fi/eng>
- **Library Channel** (library web TV and radio, education!) <http://www.kirjastokaista.fi/en/>
- **E-library** <http://ekirjasto.kirjastot.fi/en>

The forms of billing for services

- Public financing of libraries : subsidy + less than 1 % from the town budget
- Koha and Lumme expenses: certain sum / citizen
- Fees for library users:
 - Using library is free of charge (equality)
 - Fees vary from library to library
 - Overdue fine/day/item 0,30 €
 - A new library card 2 € (the first one is free)
 - Copying and printing 0,50 € A4 black and white
 - Interlibrary loans inside joint-use libraries free, outside 5-12 €
 - Group visits and user trainings free
 - Lost or damaged material must be paid
 - No more reservation fee! (Library Act 2017)
 - Material fees can be charged for example for handicrafts

Heraclitus (535 BC -475 BC) : "The only constant is change."

President Mauno Koivisto (1923-2017): In life, it's generally wise to trust that everything will go well."